

ROLE PLAY: BAD INTERVIEW

ONE VOLUNTEER:

You are a bad interviewer.

- Do not introduce yourself to the interviewee.
- Do not record the responses.
- Be impatient from the beginning telling the client that you are a busy person and do not have much time to waste.
- Rush the respondent.
- Suggest an answer.
- Deviate from the question.

SECOND VOLUNTEER:

You are an interviewee.

- Show the signs of fear and confusion.
- Show signs of feeling like you are being harassed.
- Do not give complete information.

ROLE PLAY: GOOD INTERVIEW

FIRST VOLUNTEER:

You are a good interviewer.

- Introduce yourself before beginning the interview.
- Record the responses.
- Motivate a reluctant respondent.
- Clarify the questions.

SECOND VOLUNTEER:

You are an interviewee.

- After the introduction welcome and give the seat.
- Be reluctant to give answers. Wait for probing.
- Ask for clarification.
- Show the signs of enthusiasm and understanding.
- Provide information.